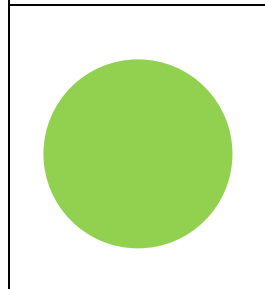
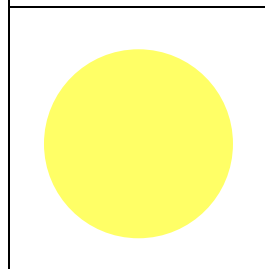
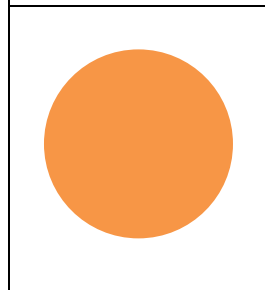
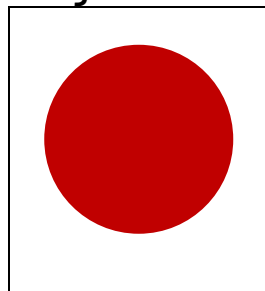
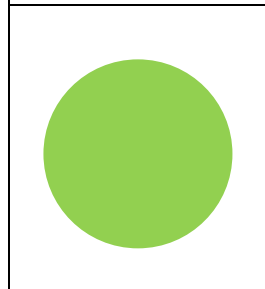
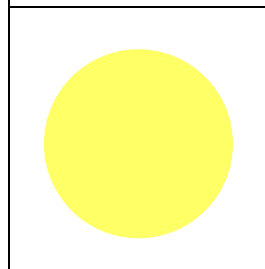
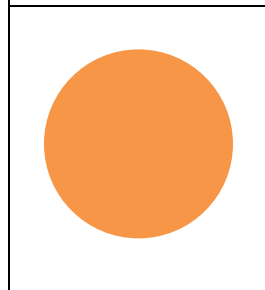
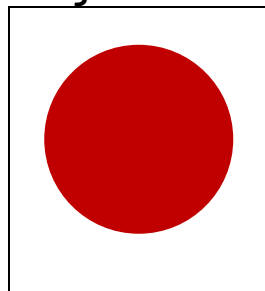


The traffic light is on:



Face-to-Face Service	Residences	Cleaning/Repairs
<p>Offices are closed</p> <p>No face-to-face customer service</p> <p>Key in key safe, if necessary by appointment</p>	<p>General MNS requirements apply throughout the residence</p> <p>No access to the public</p> <p>Common and fitness rooms closed</p>	<p>General MNS requirements apply throughout the residence</p> <p>No cleaning will take place - cleaning materials are available to the residents</p> <p>Repair work is reduced to a minimum, only emergencies (broken water pipes, etc...) will be dealt with</p>
<p>MNS requirements as with yellow traffic light</p> <p>Face-to-face customer service in offices only by appointment</p> <p>No cash payment available in the office (alternatively online bank transfer or directly at the bank branch)</p>	<p>MNS requirements as with yellow traffic light</p> <p>Common rooms and fitness rooms are locked for safety</p> <p>No access to the public and no overnight guests</p>	<p>MNS requirements as with yellow traffic light</p> <p>Cleaning only by request of the resident, who must not be present in the room</p> <p>Urgent repairs are carried out - however, residents must not be present in the same room</p>
<p>General MNS requirements for visitors</p> <p>Face-to-face customer service as with green traffic lights</p> <p>Avoid cash payments in the office</p>	<p>General MNS requirements apply in common areas, corridors, elevators, laundry room</p> <p>Use of the elevator limited to one person at a time</p> <p>Max. 5 persons per apartment, if minimum distance can be kept</p>	<p>General MNS requirements apply in common areas, corridors, elevators, laundry room and if you are unable to keep a minimum distance</p> <p>Cleaning and all repair work as with green traffic light</p>
<p>Mandatory mouth and nose protection (MNS) only required if you are unable to keep a minimum distance</p> <p>Face-to-face customer service in the office possible during opening hours without appointment</p>	<p>MNS only required if you are unable to keep a minimum distance</p> <p>Common rooms may be used by a maximum number of people per residence (see notice for conditions)</p> <p>Fitness rooms may be used by 1 person at a time, after registering on the relevant list (see notice for conditions)</p>	<p>MNS only required if you are unable to keep a minimum distance</p> <p>Cleaning and all repair work can be carried out - however residents must not be present in the same room</p>

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